



2022 ANNUAL REPORT

TRAVIS COUNTY EMERGENCY SERVICES DISTRICT NO. 2

2022 EMERGENCY RESPONSE CALLS

In 2022, Travis County Emergency Services District No. 2 responded to **12,730** service calls.



TOTAL CALLS **12,730**



FIRE 404



MEDICAL EMERGENCY 8,580



OTHER 3,746



A MESSAGE FROM FIRE CHIEF NICK PERKINS

We had some great accomplishments and challenges during 2022. I applaud the achievements and life-saving efforts of our firefighters who served thousands of members in our community last year. We remain committed to providing top-quality emergency care to you, our community, and we are honored to continue serving you.



STAY IN TOUCH WITH US



Sign up for our email newsletter to stay updated on the latest news regarding:

- Fire safety
- Severe weather tips
- Risk reduction plans
- How your tax dollars are allocated to protect your family and community

And more

MEET OUR COMMISSIONERS

Our Board of Commissioners are tireless leaders working behind the scenes to develop and enforce policies that maintain the highest level of service for the community. Appointed by elected Travis County Commissioner's Court representatives, these commissioners were selected because of their deep community roots and their understanding of local government and community safety.

Our board members receive continued education and training during their 2-year terms. To learn more about each commissioner, visit pflugervillefire.org/commissioners.



Rico Reyes
Board President



April Griffin
Board Vice President



Mike Howe
Board Treasurer



Robert Turner
Assistant Board
Treasurer



Randall Reese
Board Secretary

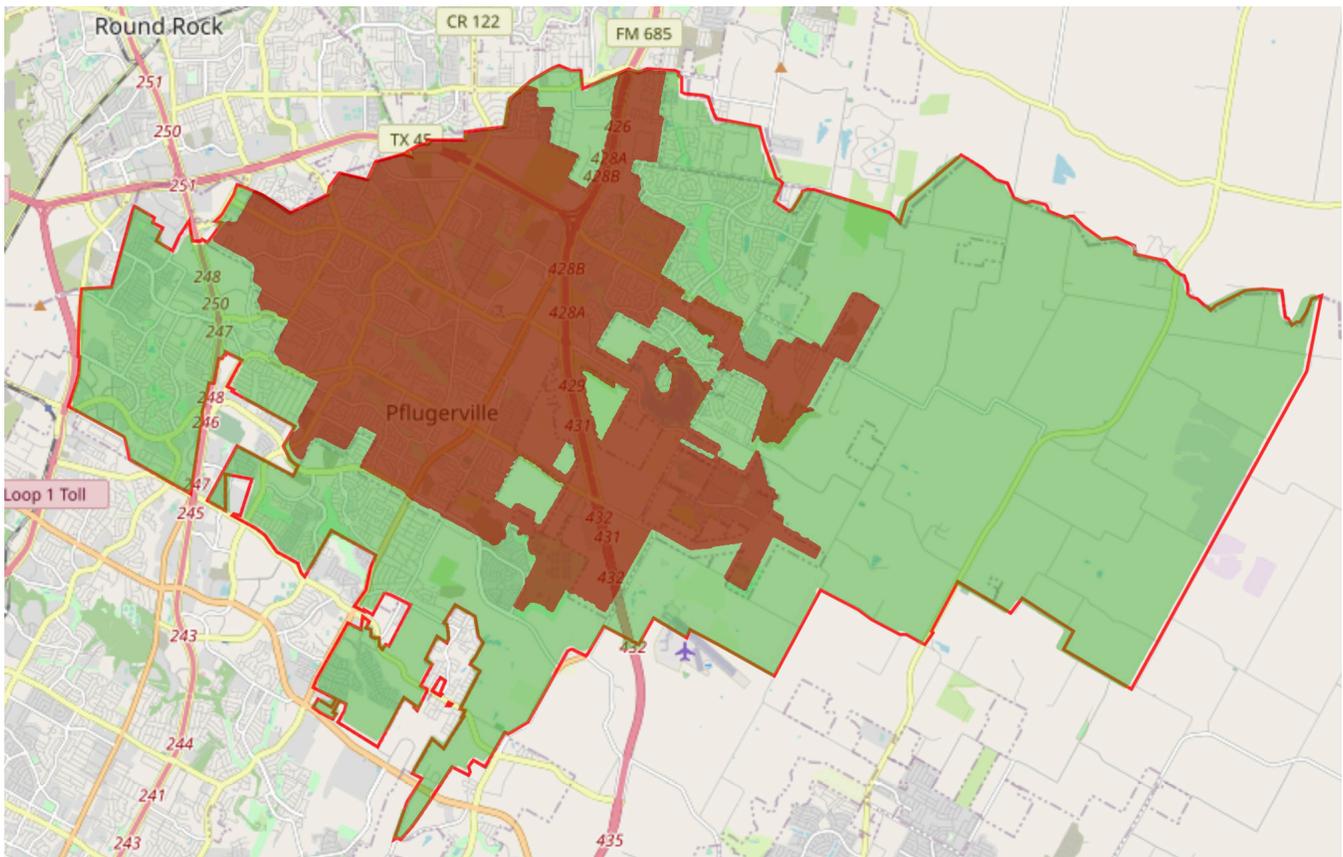


SERVING YOU IN 2022

Our firefighters cover multiple territories, each with slightly different tax structures and services. Below is a map and breakdown of the services paid for and provided in different areas.

We are proud to provide fast, reliable and quality advanced life support and ambulance services to the **GREEN** parts of the district.

The **RED** area highlighting the City of Pflugerville uses a for-profit ambulance service provider. We do not collect property taxes from City of Pflugerville residents for advanced life support and ambulance service.



	Fire	EMS First Response	Basic life support	Advanced life support	Ambulance transportation to hospital	Assistance on all 9-1-1 calls	Community Risk Reduction
ESD No. 17 and ETJ	✓	✓	✓	✓	✓	✓	✓
City of Pflugerville	✓	✓	✓	✗*	✗	✓	✓

*Since there are two ESD No. 2 fire stations inside Pflugerville with firefighter-paramedics stationed, the City of Pflugerville residents do sometimes receive advanced life support services from ESD No. 2.



DOLLARS AND CENTS

2022 Budget In Review		
Emergency Operations	\$16.0M	Emergency response staff salaries and benefits, required protective equipment, tools and supplies for responding to emergency calls.
Administration	\$ 5.8M	Salaries and benefits of non-emergency personnel (e.g. HR, finance, admin), utilities, facility maintenance and contracted services (e.g. legal, insurance).
Training	\$ 3.4M	Includes cross-training firefighters as EMTs and/or paramedics, continuing education, practice drills and new recruit training
Community Risk Reduction and Prevention	\$ 1.0M	Building inspection, code enforcement, smoke alarm installations and fire safety presentations.
Debt Service Payments	\$ 2.4M	Principal and interest payments for outstanding loans.
Capital Projects	\$ 2.6M	Construction of fire stations #7 and #8 (temporary and permanent buildings), replacement ambulances, fire truck refurbishment and a brush truck.

TOTAL FINANCIAL TRANSPARENCY



We were awarded two transparency stars by the Texas Comptroller’s office in 2022, one in the “Traditional Finances” category and one in the “Debt Obligations” category. These stars are given only to government departments that go beyond legislative requirements and have posted clear and understandable financial summaries online for at least 5 years in a row, including graphics and supplemental documents to help the public understand the data. We take pride in receiving these transparency stars because of our ongoing dedication to being open and transparent with our community.



YOU TRUST US WITH YOUR LIVES AND YOUR TAX DOLLARS

Travis County ESD No. 2 takes that trust to heart and believes in delivering superior service at an exceptional value.

Travis County ESD No. 2/Pflugerville Fire Department provides emergency services at one of the lowest costs per capita when compared to other departments in the region, an independent study found.

Comparing Emergency Services Costs Across Central Texas	
Emergency Services Location	Annual Cost Per Person
Hutto Fire Rescue/Williamson County ESD No. 3	\$95.64
Travis County ESD No. 2/Pflugerville Fire Department	\$108.19
Sam Bass Fire /Williamson County ESD No. 2	\$135.14
Schertz Fire Rescue	\$147.94
Leander Fire Department	\$168.50
Round Rock Fire Department	\$205.35
New Braunfels Fire Department	\$223.91
Cedar Park, Georgetown Fire Departments	\$244.72

*Based on an independent study by the Perryman Group





COMMUNITY COMES FIRST

Saving lives starts with education and prevention. Our team is dedicated to educating the community to prevent incidents through our Risk Reduction Program.

To read more about our work in the community, visit pflugervillefire.org/community-risk-reduction.

SMOKE ALARM PROGRAMS



Smoke and carbon monoxide (CO) alarms save lives. We are proud to offer a free smoke and CO alarm installation program. This life-saving service is offered to any community member with physical and/or financial limitations that would prevent them from installing or purchasing alarms.

In 2022, our team installed **2,183** grant-funded alarms throughout the community to improve the safety of **2,108** people, including **334** seniors and **558** children.

We are dedicated to assisting the community through our smoke alarm program to ensure the safety of the community. Our team is ready to help anyone with questions or issues related to smoke or carbon monoxide alarms. Those needing assistance can call the non-emergency smoke/carbon monoxide alarm hotline at **512-989-4516**.

PHOTOELECTRIC STROBE SMOKE ALARMS

We are also honored to partner with Travis County Health and Human Services to offer free photoelectric strobe smoke alarms to any households with deaf and/or hard of hearing individuals. This life-saving technology consists of a smoke alarm that flashes a strobe light that will alert those who can't hear their alarm's sound. To request a free strobe alarm, visit pflugervillefire.org/deaf-hoh or email smokealarms@pflugervillefire.org.





SCHOOL-AGE SAFETY



We know that preparation saves lives. That's why our team is committed to educating kids about preventing and preparing for fires. Our fire department offers fire safety presentations for schools in its district which teaches students valuable skills such as how to develop an escape plan, how to use a fire extinguisher and how to identify hazards that could lead to fires. All parents and guardians should talk about fire safety with their kids and make plans for how to handle emergency situations at home.

INSPECTIONS AND REVIEWS

As Central Texas continues to grow, our team has dedicated Fire Inspectors and Plan Reviewers who are continuing to work to ensure new buildings in the area meet safety regulations.

Plan Reviewers make sure that buildings meet safety measures, including having roads that can handle emergency vehicles, making sure fire hydrants are placed properly and confirming that building exits provide ample opportunity for evacuation.

In 2022, our team inspected over 600 sets of construction documents amounting to approximately 4 million square feet.



Our Fire Inspectors also play a key role in community safety. In 2022, we performed over 1,600 inspections at bars/nightclubs, schools, churches and other high-risk occupancies to make sure all buildings complied with safety standards to proactively protect the community from the dangers of potential fires.



WHEN YOU NEED US, WE'LL BE THERE.